B RAWLINSON ELECTRICAL / FLASH ELECTRICAL OFFICE MANAGER TEXT MESSAGES

19:26 40%

Ben Office Bullshitter

Thursday, 5 Mar • 18:14

B

Hi Carl
It's Ben's office manager. As far as I'm aware you agreed with Ben that if our QS visited and provided a Part P certificate that you would drop the insurance claim since everything is to regulation, holes etc cannot be helped as cables need to be put into the wall and your sockets are at the height dictated by regulations, all of which is in our terms and conditions. Our QS was happy to make a visit until you began to contact him directly about issues that were not his concern and since you have made him feel uncomfortable he does not wish to make the visit.
Many Thanks

I was told by Ben at 17.25 on 22nd January that the QS visited on the last day of work.
It's been a bunch of lies, just like this.
Ben has said that it's his business and works from his home address so office

Text message

19:26 40%

Ben Office Bullshitter

day of work.
It's been a bunch of lies, just like this.
Ben has said that it's his business and works from his home address so office manager is a bit far fetched.
The message I sent [redacted] was "Hi [redacted], I'm just chasing up a certificate for a rewire that Ben [redacted] did at my property. It was all paid up on the 24th January and Ben said you'd get the certificate sorted within 28 days. If you could let me know what's happening with it, it would be gratefully appreciated."
I don't see what made his uncomfortable in there.
It's simple really; we want our certificate and we want the claim putting in. What is the issue with the claim? He puts it in and they contact us? Unless there's an issue with his insurance and that's why he's being difficult.?
It's not like I was asking him to pay it.
He can make all threats that he wants and play games.
All information has been sent to Trading standards, Napit etc

Text message

19:26 39%

Ben Office Bullshitter

So please don't contact me unless there is some sort of proposed solution to these issues. Thank you

Thursday, 5 Mar • 20:05

B

You have already been issued with a certificate, it is not a certificate that the QS would have been issuing it would be Part P, and I'm unsure as to how you would have got the QS number anyway...

And I work from home for Ben managing all the odds and ends, payments, invoices etc.

Ben asked me to contact you to try to help get this resolved in some way but given that we have never before spoken and you have immediately taken that tone with me it's hardly surprising that no one wants to help you and now neither do I.

I haven't taken any tone at all. I don't

Text message

19:26 39%

Ben Office Bullshitter

I haven't taken any tone at all. I don't even know who I'm speaking with.
Nothing in your text was an attempt to get it resolved.
It's all been exaggerated claims on Ben's part ie pretending he's in charge of this huge business that has its own office etc when in reality he's a one man band working from home.
Then there's his ludicrous claims of adding additional money to already settled bills and threatening to call the police. There's also the contradicting statements of when the QS visited. One text says he came on the last day, one text says he hasn't been yet. So he can't even get his story straight.
Its bizarre that he's not just got the Part P signed off and put the claim into his insurance as its the first thing I'd have done.
As for getting the QS number, it was relatively easy with a bit of research.
I'm not getting into an argument over it.
I've made my position perfectly clear.
So please don't contact me again unless you have a possible solution.
Thanks

Text message

19:26 39%

Ben Office Bullshitter

Then there's his ludicrous claims of adding additional money to already settled bills and threatening to call the police. There's also the contradicting statements of when the QS visited. One text says he came on the last day, one text says he hasn't been yet. So he can't even get his story straight.
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As for getting the QS number, it was relatively easy with a bit of research.
I'm not getting into an argument over it.
I've made my position perfectly clear.
So please don't contact me again unless you have a possible solution.
Thanks

Thursday, 5 Mar • 21:51

B

Wtf 👍

5 Mar, 21:51

Attach recent photos

Text message